

1. Navigate to the PerformRx Pharmacy portal by typing <https://pharmacy.performrx.com> into address/URL bar in browser
2. Type in your **NCPDP Username and Password** under the Pharmacy Login tab

- Your login credentials for the PerformRx portal should be the same as your NCPDP login credentials

3. Click **Sign In**

- Check the **Remember Me** box if you want this site to remember your log in credentials in the future

4. If you forgot your password:

Step 1 – Click **Forgot Password**

Step 2 – You will be re-directed to <https://sso.ncpdp.org/Login/PasswordRecovery>

Fill in required fields, and click **Send**

- Both the Username and Email must be complete in order to request password
- Password will be sent to registered email address
- If Username and/or Email do not match, or do not exist in the system, nothing will be sent

5. If you do not have an NCPDP username and password, please click on the link.

Step 1 – Click on the link that says ‘click here’

If you do not have an NCPDP username and password,
please [click here](#)

Step 2 – Please review the information provided. If you need further assistance, click on ‘Need Further Assistance’ button.

For any further questions please click on the button below and submit your inquiry. Thank you!!

[Back To Login](#) [Need Further Assistance](#)

Step 3 – Fill in required fields and click **Submit**

Please complete the following in order to submit your inquiry to be further reviewed.

NCPDP / NABP Number * (This number should be 10 digits)

NCPDP Username *

I do not know my NCPDP Username

First and Last Name *

Email *

Phone*

Questions *

Attachments (optional) Choose File No file chosen

all required fields are indicated by *

Step 4 – Once information is submitted, you will see the following confirmation and PerformRx will contact you within 3 to 5 business days

PerformRX Assistance

Your Question or Comment was successfully submitted to PerformRX.
PerformRX will contact you within 3 to 5 business days.

Ok